

INSTRUCTION
about the right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period expires upon the lapse of 14 days, on which you come into possession of the objects or a third party other than the carrier indicated by you has come into possession of the objects;

To exercise the right of withdrawal, you must inform the company Wydawnictwo Agonia of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail).

You may use the attached model withdrawal form, but it is not obligatory. The model form can be downloaded from the store website.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right to withdraw from the contract before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract.

We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct costs of returning the goods.

The right of withdrawal does not relate to sale, for which audio or video recordings or computer software supplied in sealed packaging constitute the objects of contract performance, if the packaging has been unsealed after delivery.